



<https://internsschool.online/job/vodafone-internship-2024-opportunities-for-undergraduates/>

## Vodafone Internship 2025 Opportunities For Undergraduates

### Description

Vodafone is seeking a dedicated and customer-centric Customer Service Representative to join our dynamic team. As a Customer Service Representative, you will play a crucial role in delivering exceptional customer experiences. You will assist customers with their inquiries, resolve issues, and provide valuable information about our products and services.

### Responsibilities

- Handle customer inquiries via phone, email, or chat in a professional and timely manner.
- Assist customers in troubleshooting technical issues with Vodafone products and services.
- Provide accurate information about our products, pricing, and promotions.
- Resolve customer complaints and concerns effectively, aiming for first-contact resolution.
- Maintain detailed and accurate records of customer interactions and transactions.
- Collaborate with other departments to escalate and resolve complex issues.
- Continuously stay updated on Vodafone's products and services to provide informed assistance.
- Meet and exceed customer satisfaction and performance targets.

### Qualifications

- High school diploma or equivalent (Bachelor's degree preferred).
- Previous experience in customer service or a related field is a plus.
- Strong communication and interpersonal skills.
- Ability to empathize with customers and provide solutions effectively.
- Proficient in using computer systems and customer service software.
- Multilingual skills may be an advantage (depending on location).

### Experience

- Entry-level candidates are encouraged to apply.
- Previous customer service experience is a plus but not mandatory.

### Skills

- Excellent communication and active listening skills.
- Problem-solving and critical-thinking abilities.
- Adaptability and ability to work in a fast-paced environment.
- Attention to detail and accuracy in data entry.
- Ability to work well in a team and follow established processes.
- Basic knowledge of telecommunications and Vodafone products is a plus.

### Job Benefits

### Hiring organization

Vodafone

### Employment Type

Intern

### Duration of employment

6 months

### Industry

Telecommunications

### Job Location

Newbury, Berkshire, England, UK,  
RG14, Newbury, England, UK

### Working Hours

8

### Base Salary

10

### Date posted

June 15, 2025

### Valid through

20.09.2027

- Competitive salary and performance-based bonuses.
- Comprehensive training and ongoing development opportunities.
- Health and dental insurance options.
- Retirement savings plans.
- Employee discounts on Vodafone products and services.
- Friendly and collaborative work environment.
- Career growth opportunities within Vodafone.

## **Contacts**

To apply for this position, please submit your resume and cover letter through our online application portal on the Vodafone website.

For further inquiries, you can contact our HR department at *GroupMedia@vodafone.com* or our corporate headquarters at:

Vodafone Headquarters [Newbury, Berkshire](#), England, UK **0333 3040 441**