



<https://internsschool.online/job/sainsburys-summer-internship-program-for-recent-graduates/>

## Sainsbury's Summer Internship Program For Recent graduates

### Description

As a Customer Service Representative at Sainsbury's, you will play a pivotal role in ensuring exceptional customer experiences. You will be the face of our company, responsible for assisting customers with their inquiries, resolving issues, and providing information about our products and services. This role offers an exciting opportunity to be part of a dynamic team in a leading retail organization.

### Responsibilities

- Greet and assist customers in a friendly and professional manner.
- Handle incoming inquiries via phone, email, and in-person with a positive attitude.
- Provide accurate information about Sainsbury's products, promotions, and services.
- Resolve customer complaints and issues promptly and efficiently.
- Maintain a thorough knowledge of company policies and procedures.
- Process customer orders, returns, and exchanges accurately.
- Collaborate with other team members to ensure a smooth shopping experience.
- Keep accurate records of customer interactions and transactions.
- Assist with in-store activities such as restocking shelves and maintaining a clean environment.
- Stay updated on industry trends and best practices in customer service.

### Qualifications

- High school diploma or equivalent.
- Excellent verbal and written communication skills.
- Strong problem-solving and decision-making abilities.
- Customer-focused mindset with a passion for providing exceptional service.
- Ability to work well in a team and adapt to a fast-paced environment.
- Basic computer skills and proficiency in using customer service software.
- Flexibility to work evenings, weekends, and holidays as needed.
- Previous customer service experience is a plus.

### Experience

- Entry-level candidates are welcome.
- Previous experience in a customer service or retail environment is a plus.
- Training will be provided to ensure success in the role.

### Skills

- Strong interpersonal skills.
- Effective communication and active listening.
- Ability to remain calm under pressure.
- Attention to detail and accuracy.

### Hiring organization

Sainsbury's

### Employment Type

Intern

### Duration of employment

6 months

### Industry

Retailing

### Job Location

London, England, UK, E1, London, England, UK

### Working Hours

8

### Base Salary

10

### Date posted

June 30, 2025

### Valid through

20.09.2027

- Multitasking and time management.
- Empathy and patience.
- Problem-solving and conflict resolution.

### **Job Benefits**

- Competitive salary and performance-based bonuses.
- Comprehensive training and development programs.
- Employee discounts on Sainsbury's products.
- Opportunities for career advancement within the company.
- Health and wellness benefits, including medical and dental insurance.
- Retirement savings plan.
- Employee assistance program.
- A positive and inclusive work environment.

### **Contacts**

For inquiries about this position or to submit your application, please visit our careers page on the Sainsbury's website: [Sainsbury's Careers](#). You can also contact our HR department at [hr@sainsburys.com](mailto:hr@sainsburys.com) for additional information or assistance.