



<https://www.internsschool.online/job/aviva-paid-internship-summer-program-for-undergraduates/>

Aviva Paid Internship Summer Program For Undergraduates

Description

Are you passionate about delivering exceptional customer service and interested in joining a leading insurance company? Aviva is looking for dedicated Customer Service Representatives to join our team. As an Aviva Customer Service Representative, you will be responsible for providing top-notch service to our clients, addressing their inquiries, and assisting with their insurance needs. This is a fantastic opportunity to work in a dynamic and supportive environment with room for growth and career advancement.

Responsibilities

- Respond to customer inquiries through various communication channels, including phone, email, and chat.
- Provide information about Aviva's insurance products, coverage options, and pricing.
- Assist customers in understanding their policies, making changes, and processing claims.
- Resolve customer issues and concerns in a timely and efficient manner.
- Collaborate with other departments to ensure a seamless customer experience.
- Maintain accurate and up-to-date customer records in our database.
- Meet and exceed customer service and performance targets.

Qualifications

- High school diploma or equivalent; a college degree is a plus.
- Previous customer service experience is preferred.
- Excellent communication skills, both written and verbal.
- Strong problem-solving abilities and attention to detail.
- Proficiency in computer applications and customer service software.
- Insurance industry knowledge is a plus.

Experience

- Entry-level candidates are welcome.
- Previous customer service experience is a plus.

Skills

- Excellent communication and interpersonal skills.
- Strong problem-solving and critical-thinking abilities.
- Ability to work effectively in a team.
- Proficiency in computer applications and software.
- Adaptability and a willingness to learn.
- Knowledge of the insurance industry (preferred but not required).

Job Benefits

Hiring organization

Aviva

Employment Type

Intern

Duration of employment

6 months

Industry

Financial services

Job Location

London, England, UK, E1, London, England, UK

Working Hours

8

Base Salary

10

Date posted

March 12, 2025

Valid through

17.09.2025

- Competitive salary with performance-based incentives.
- Comprehensive training and development programs.
- Health, dental, and vision insurance plans.
- Retirement savings plans and company matching.
- Career advancement opportunities.
- Employee assistance program.
- Work-life balance initiatives.
- Employee discounts and perks.

Contacts

To apply for this position or for any inquiries related to job opportunities at Aviva, please visit our careers page on our website: [Aviva Careers](#) or contact our Human Resources department at hr@aviva.com.

Join Aviva, a trusted name in insurance, and be part of a team that values exceptional service, innovation, and career growth. We look forward to welcoming you to our family!