



<https://internsschool.online/job/agl-energy-summer-internship-opportunities-for-undergraduates/>

## AGL Energy Summer Internship Opportunities For Undergraduates

### Description

AGL Energy is seeking a motivated and customer-centric individual to join our team as a Customer Service Representative. In this role, you will be responsible for providing exceptional customer service and support to our clients in the energy sector. Your primary goal will be to ensure customer satisfaction and resolve inquiries efficiently and effectively.

### Responsibilities

- Handle incoming customer inquiries via phone, email, and chat in a professional and courteous manner.
- Assist customers with billing inquiries, account updates, and service-related issues.
- Provide accurate and clear information regarding AGL Energy products and services.
- Resolve customer concerns and complaints promptly, aiming for first-contact resolution.
- Process customer orders, service requests, and account changes accurately.
- Collaborate with other departments to address complex customer issues.
- Keep detailed records of customer interactions and transactions.
- Stay informed about industry trends and AGL Energy's offerings to provide accurate information to customers.
- Meet and exceed customer service performance targets and quality standards.
- Participate in ongoing training and development programs to enhance your knowledge and skills.

### Qualifications

- High school diploma or equivalent; some college education preferred.
- Previous experience in customer service or a related field is a plus.
- Strong communication skills, both written and verbal.
- Excellent problem-solving and conflict-resolution abilities.
- Ability to multitask and work in a fast-paced environment.
- Proficiency in using customer service software and computer applications.
- Willingness to adapt and learn about the energy industry.
- Positive attitude and a strong commitment to delivering exceptional customer service.

### Experience

- Entry-level position; no prior experience required.
- Previous customer service experience is a plus

### Skills

### Hiring organization

AGL Energy

### Employment Type

Intern

### Duration of employment

6 months

### Industry

Energy ,Utilities

### Job Location

Sydney, New South Wales, Australia, 2000, Sydney, New South Wales, Australia

### Working Hours

8

### Base Salary

10

### Date posted

August 22, 2025

### Valid through

02.10.2027

- Strong interpersonal and communication skills.
- Active listening and empathy.
- Problem-solving and critical thinking.
- Time management and organization.
- Proficiency in using computer systems and software.

### **Job Benefits**

- Competitive salary and performance-based bonuses.
- Comprehensive benefits package, including health, dental, and retirement plans.
- Ongoing training and development opportunities.
- Career advancement potential within AGL Energy.
- Employee discounts on AGL Energy products and services.
- A positive and inclusive work environment.
- Employee assistance programs and wellness initiatives.

### **Contacts**

To apply for this position or inquire about job opportunities at AGL Energy, please visit our careers page on our official website: [AGL Energy Careers](#)